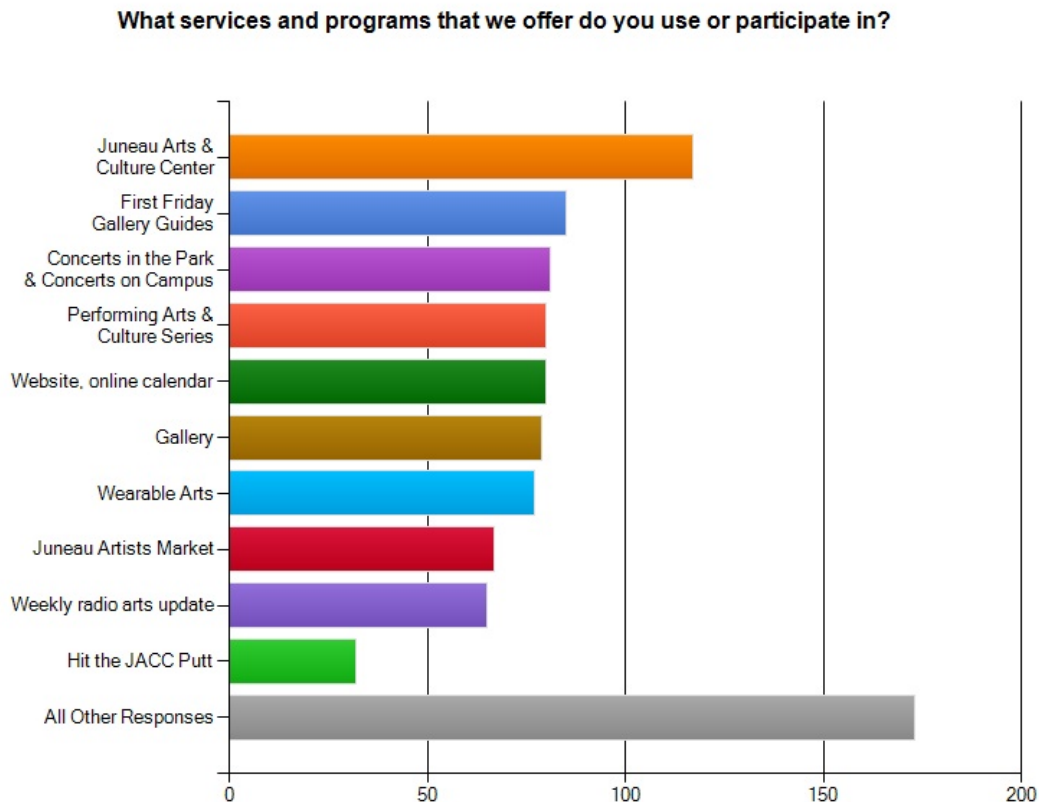


## 2010 Annual Evaluation

### 1 What services and programs that we offer do you use or participate in?



1. Seems like I was there more than that!Sun, Oct 17, 2010 5:21 PM
2. You are doing a terrific job!! I was out of town when JAHC took over the JACC and expanded its services - it was like coming home to a different town!Sat, Oct 16, 2010 10:58 AM
3. I go to very few of your concerts and large events. Your choices of performers is not very appealing. Perhaps you are good at getting younger people involved in music. If so, that is good.Sat, Oct 16, 2010 10:46 AM
4. Performing arts and culture series is great - especially the well organized shows for elementary students that teachers can bring their classes toSat, Oct 16, 2010 7:14 AM
5. Awesome! a great service to quality of life in Juneau.Fri, Oct 15, 2010 5:48 PM
6. I teach the after school Art Shop program at Cedar Park and Geneva Woods. The administrative support for this program is extremely generous. The tasks The Arts Council has assumed has freed me to put all of my focus on the kids and providing them with fun creative time and activities. Sadly, all like programs aren't supported similarly. Thank you.Fri, Oct 15, 2010 4:07 PM
7. JACC is doing rather well, thank you.Fri, Oct 15, 2010 3:36 PM
8. I have lived here for 26 years and your organization has never been so vital, relevant, healthy or exciting. You are doing a great job. Thank you Nancy and Kari and everyone who works hard for JAHC.Fri, Oct 15, 2010 12:05 PM
9. I love what JAHC has done with the JACC. The facility is a real community center. Thanks for all your hard work! It is a wonderful addition to Juneau's arts and culture scene. Nancy, Kari, and everyone who works at the JACC do a great job, including the janitor (don't know his name, but he does a great job!).Fri, Oct 15, 2010 11:59 AM
10. Wow! i'm tired just checking off the listFri, Oct 15, 2010 11:44 AM

11. Came to your site looking for information on an event called "29th Annual Gallery Walk," to be held 12/3-12/5/10. Was unable to find any information, even though www.jahc is listed as the site for information on several community events calendars. Where should one look for information on this event?

Thank you.

bjgress@yahoo.com Wed, Sep 29, 2010 10:00 AM

12. To Whom It May Concern:

I've just relocated to Juneau and am a classically trained saxophonist. I would like to develop a connection with other musicians who enjoy playing jazz in Juneau. I was directed by the owner of Juneau Brass & Wind to contact the Arts & Humanities council. I'd love to find others interested in performing jazz from the 30's and 40's era, bebop, big band, swing, etc...., as well as more modern modal pieces. If there is anyone in particular who I can make contact with, I'd be so very appreciative for any direction you may offer me in locating other performers.

On another side note, I was told by someone that the JAHC has a Hammond B 3 organ with a Leslie that can be used for performances. Is this correct? Piano & Organ are my other instruments. Any resources you may suggest for me to become part of the Juneau jazz scene would be quite helpful.

I may be contacted via email at the address Fishsqueezer1028@yahoo.com.

Thanks for taking the time to look at my questions here.

Sincerely,

Alexander Blaine Sun, Sep 19, 2010 9:03 PM

13. You're doing great. Keep it up. Sun, Jul 11, 2010 8:12 AM
14. You are doing a fantastic job. How could it be better? Fri, Jan 22, 2010 5:15 PM
15. I think moving to the new space really brought JAHC out into the view of more people, a very good thing. The space and the performing opportunities are terrific. Wed, Jan 13, 2010 11:10 AM
16. Mid-Winter Concert "Details" lists no time or place; and doesn't apparently offer on line ticket sales. I'm sure everything is evolving Sat, Jan 9, 2010 3:21 PM
17. I LOVE the JACC. It's a wonderful addition to our community. Thank you! Wed, Dec 30, 2009 2:27 PM
18. What a wonderful contribution to our community. Keep up the good work! Thu, Dec 24, 2009 8:16 AM
19. Please continue/redouble your efforts to support school programs--I have seen tremendous positive results from some of JAHC's initiatives in the past! Sun, Nov 29, 2009 9:52 AM
20. I think you are doing a terrific job! You are an integral part of the community in so many ways, and you also are building community by bringing Juneauites together. Mon, Nov 9, 2009 10:40 AM
21. Thanks for providing so many and such a wide range of cultural activities and opportunities for the community, for being a strong and effective advocate for the arts in Juneau, for enthusiastically supporting and encouraging the work of local arts organizations and for all your hard work in making the JACC a vital community cultural center. Tue, Nov 3, 2009 11:14 PM
22. I also attend and help with community events, political events, personal event, fairs, market, voting etc. Tue, Nov 3, 2009 9:55 AM
23. I really appreciate the poster hanging service. Mon, Nov 2, 2009 5:24 AM
24. The web site calendar of events is hard to use and the site often doesn't give me the info I'm seeking in an easy to find way. Sat, Oct 31, 2009 4:18 PM
25. An excellent array of services from a local arts agency. Thu, Oct 29, 2009 8:16 PM
26. I love the fact that the JACC provides a space to rent for smaller arts & culture events. Wed, Oct 28, 2009 7:57 PM
27. It's great having more events at JACC. Wed, Oct 28, 2009 2:51 PM
28. The new JACC building is a very much appreciated space and I'm amazed at all the creative ways it is being used! Wed, Oct 28, 2009 12:26 PM

29. I enjoy the array of artists that you bring to Juneau and the entertainment that you provide to the community.Wed, Oct 28, 2009 12:11 PM
30. We participate in cultural and music events, Jazz Classics, the Beyond Heritage events. Have been to one wearable Art eventWed, Oct 28, 2009 10:33 AM
31. I support some of your offerings that I do not personally use, but are of value to the community.Wed, Oct 28, 2009 8:52 AM
32. During the summer, a group of tourists leaving the JAHC stopped me to ask about Juneau's population. Their response was "what a rich cultural life you have for such a small town. It must be a wonderful place to live". And so, it is.Wed, Oct 28, 2009 8:31 AM
33. I also would eventually like to participate in Art Roundtables, Teaching Artist Training Workshops, Education/WS/AintheSWed, Oct 28, 2009 7:27 AM
34. Enjoy all that you have to offer here in Juneau. Just moved here a year ago and look forward to your events and activities.Wed, Oct 28, 2009 7:04 AM
35. i'm new to your servicesTue, Oct 27, 2009 10:52 PM
- 36.Great to have the facility alive and filled with creativity.Tue, Oct 27, 2009 9:51 PM
- 37.I really appreciate the Gallery Guides at openings (as an artist and an attendee.) The new facility is great. On line calendar is great compilation of information. I support the scholarships.Tue, Oct 27, 2009 8:24 PM
38. I love that we have one more performing arts venue in town!Tue, Oct 27, 2009 7:39 PM
- 39 .Hi Nancy and Kari...  
Wish I could be more involved...I enjoy all that is available and like to push people there for your great coverage of all that is truly Art. Keep up the great work....SammiTue, Oct 27, 2009 7:32 PM
40. I love your new place and think with time will use it more. I like the fairs on sundays and like the idea of coming to shop in your gallery for x-mas.Tue, Oct 27, 2009 7:27 PM
41. Wasn't able to attend Artist's Market or Mayor's Awards, but would have. Used to love Wearable Art Show back when it was at the ANB Hall, but it seems like the entries are not as awesome, spectacular, or artistic as they used to be. I just read today about an artist in schools workshop - is that yours? I am considering it. It was in Juneau Empire on line, I'll have to look it up again.Tue, Oct 27, 2009 5:29 PM
42. I didn't know you did Welcome to Juneau packetsTue, Oct 27, 2009 5:15 PM
43. Mostly I come in to the Center for a exhibit opening or for the weekend festivals / markets. Although I am not an artist myself, I really appreciate the artist support you provide (both fiscal and professional development). It is one reason I am a supporter of JAHC.Tue, Oct 27, 2009 4:20 PM
44. Keep up the good work, keeping arts in the headlinesTue, Oct 27, 2009 2:18 PM
45. This nonprofit is a great asset to the community and has done so much cool stuff over the years. No offense, but the weekly arts talk does not sound good. Often it comes off like simply reading the Empire arts calendar, with some off-the-cuff banter thrown in. Comments like "Of course this event will be good because the arts council is producing it" register poorly. The banter is not inclusive, and it rarely feels like anyone has done any homework or preparation. We can all read the Empire arts section. Provide something extra - information about the events, extra details, a personal recommendation for a highlight of the week based on personal knowledge of a good past performance, for example. If this is not clear, simply record a few sessions and listen back, it's remarkable the objective perspective you can get hearing yourself the way the public does. If in truth this weekly arts talk is a bit of a chore, you'd be much better off dropping it.Tue, Oct 27, 2009 1:32 PM
46. The JAHC is an incredible resource and clearinghouse for Juneau Arts Organizations. As a staff member of an arts organization and a community member I appreciate JAHC's services professionally and personally.Tue, Oct 27, 2009 1:19 PM
47. I would possibly use grants, but I haven't seen what is available, or I possibly do not meet requirements for them.Tue, Oct 27, 2009 11:40 AM
48. I have played in the Student Symphony for several years and know other adults who have "rediscovered" their instruments!Tue, Oct 27, 2009 11:24 AM

49. Autumn Harvest was a success. This was the first year I attended and thought highly of it. :)Tue, Oct 27, 2009 11:21 AM
50. we also make use of your poster hanging serviceTue, Oct 27, 2009 10:53 AM
51. Honestly I do not know what some of these are.Tue, Oct 27, 2009 10:35 AM
52. Have been very impressed with the new projects that JACC has taken on.... Seems like a very dynamic and flexible organization to me that we are lucky to haveTue, Oct 27, 2009 10:13 AM
53. I really value what JAHC brings/adds to the community of Juneau.Tue, Oct 27, 2009 10:07 AM
54. Some of my favorite evenings have been at the new JACC: Obama's Inaugural Ball, Monday jazz concerts; JAMI's recent Mask contest-Masquerade, funerals, etc.Tue, Oct 27, 2009 9:54 AM
55. just keep up the good work--so impressive the many advances you've made in a short time!Tue, Oct 27, 2009 9:46 AM
56. Artisans at the Juneau sustainability/garden fair, too.Tue, Oct 27, 2009 9:46 AM
57. Great array of services! I especially like the art in the schools to supplement what the district is unable to more fully fund!Tue, Oct 27, 2009 8:37 AM
58. I really liked when we had fun things like Hun Huur Tu in town. I like interesting vocal and video things. Voice acting, cartooning, movie-making, but I don't see anything like that. I was very sad I missed the puppetry, but I had work and school obligations.Tue, Oct 27, 2009 8:27 AM
59. Thank you for being a driving force behind art and culture in Juneau! We appreciate all that you do for our community.Tue, Oct 27, 2009 8:11 AM
60. the arts in Juneau is thriving - thanks to all your workTue, Oct 27, 2009 6:23 AM
61. Can't believe all that you do, given your funding and staffing level!Tue, Oct 27, 2009 6:10 AM
62. Good job!Tue, Oct 27, 2009 6:09 AM
63. you are doing a fine job.Tue, Oct 27, 2009 5:09 AM

## 2 What services would you like us to offer that we currently do not?

1. Keep working on the physical plant of the JACC. It needs a better (quieter) heating system, as well as improvements to its acoustics.Sun, Oct 17, 2010 7:32 PM
2. Maybe reach out to different cultural groups and host a song, dance from that culture for evening...Mexican/Latino, Tongan, Filipino, Tlingit, etc.Sun, Oct 17, 2010 6:04 PM
3. You guys come up with more than I can imagine!Sun, Oct 17, 2010 5:21 PM
4. cooking demonstration for quick & tasty healthy dishes / appetizers/ vegetarian diet foodSun, Oct 17, 2010 2:33 PM
5. can't think of anySat, Oct 16, 2010 10:58 AM
6. decent classical music Sat, Oct 16, 2010 10:46 AM
7. I only wish performances were more affordable for our greater community. I have always wished this and I am aware of how difficult that is. Thank you for the school performancesFri, Oct 15, 2010 12:05 PM
8. Can't think of any, but I'm sure services will expand over the years.Fri, Oct 15, 2010 11:59 AM
9. can't think of anyFri, Oct 15, 2010 11:44 AM
10. More workshops in evening or on weekends... like community school, maybe just in the winter.Fri, Oct 15, 2010 11:34 AM
11. artist studio spaceTue, Feb 23, 2010 8:52 PM
12. notifying people of upcoming events by e-mail when they ask specifically for that service and are told that it will happenTue, Jan 5, 2010 3:11 PM
13. Do a Bearfoot-type of follow-up during the school year, maybe even once each semester. Tie in with Folk Fest, involve JSD at all K-12 levels.Sun, Nov 29, 2009 9:52 AM

14. Put in a bigger kitchen! Everyone help pay for it. Not sure how or where it can be done their but its a dream! A debating annual event on a communtiy topic with University students or with any folk! Good under Humanities. SE Authors night. Bring them altogether. Wow!Tue, Nov 3, 2009 9:55 AM
15. Last-minute rehearsal space sign-up. ie: if the JACC is not being used and a group wants a last-minute space to rehearse/practice (say, within a three-hour period), they could get a discount on rental rate. the JACC makes a little money, and the group can have a useful, affordable space.Mon, Nov 2, 2009 5:24 AM
16. I'd prefer to see the capacity for provision of the current services made more stable before adding to them.Thu, Oct 29, 2009 8:16 PM
17. Some inexpensive art/drawing classes.Thu, Oct 29, 2009 3:27 PM
18. are some events being moved back to JDHS and now are some going to the new TMHS?Wed, Oct 28, 2009 2:51 PM
19. So far....so good!!Wed, Oct 28, 2009 12:26 PM
20. Health insurance for artists...Wed, Oct 28, 2009 7:27 AM
- 21.?Wed, Oct 28, 2009 7:04 AM
22. i'd have to learn more about you guys firstTue, Oct 27, 2009 10:52 PM
23. An all-inclusive easy-navigatable, sortable, filterable, searchable calendar of all local events.Tue, Oct 27, 2009 10:22 PM
24. Artist talks to public. Movie nights at the JAHC for fundraising and publicity - maybe with talks by local artists about the movie (dance, music, drama - whatever)Tue, Oct 27, 2009 8:24 PM
25. I have a vague idea about a mentoring program for adult artists, where established artists donate their time to work one-on-one with an adult who wants to learn or improve in some medium (could be just for a couple hours up to several weeks), and in turn the adult learning either pays you or can make payment through volunteer time to be paid back within a certain amount of time of your choosing. Like I'd love Roblin Davis to work with me on a certain mask technique he knows - I already make masks, but have never worked with this certain product he uses.Tue, Oct 27, 2009 5:29 PM
26. I would love it if you had studio space that you rented (hourly?) Or even a communal space that people could useTue, Oct 27, 2009 5:15 PM
27. How could you possibly organize more?Tue, Oct 27, 2009 4:20 PM
28. Keep Lorrie Heagy's El Sistema program, a music education program in mind for support for next year. Also, have you considered partnering with the school district in looking at their K - 12 music and arts/drama programs and seeing where their are gaps and where the Arts community can support development. This all contributes to the future of the number of musicians and artists in our community.Tue, Oct 27, 2009 2:18 PM
29. I'd like to see increased funding for individual artist grants. In times of tight finances funding for individual artists are decreasing, and it is fundamental to the health of our community that artists are supported.Tue, Oct 27, 2009 1:19 PM
30. Cannot think of anything.Tue, Oct 27, 2009 11:40 AM
31. I can't think of anything.Tue, Oct 27, 2009 11:36 AM
32. Possibly showcase different ethnic groups with activities and food.Tue, Oct 27, 2009 11:24 AM
33. cannot think of anything at this time.Tue, Oct 27, 2009 11:21 AM
34. can't think of anything right nowTue, Oct 27, 2009 10:53 AM
35. monthly all ages music/dance targeting h.s. thru college age monthly crafts fairTue, Oct 27, 2009 10:26 AM
36. Can't really think of anything...Would be nice to have some weekend hours to view the gallery shows.Tue, Oct 27, 2009 10:13 AM
37. You folks do it all.....love the concerts that you bring to town.Tue, Oct 27, 2009 10:07 AM
38. You are doing great work--it keeps expanding from the inside out, as it should.Tue, Oct 27, 2009 9:54 AM

39. can't think of anyTue, Oct 27, 2009 9:46 AM
40. More programs geared toward children, such as weekend events that include movement/physical activityTue, Oct 27, 2009 8:36 AM
41. I would like to see more of a vocal presence by the art community on campus, besides pottery and teenage summer performances. Can you help with that?Tue, Oct 27, 2009 8:27 AM
42. I would like to see your scholarships be extended to students younger than 7th grade. I think there is a pool of very talented young musicians who would benefit from the support and encouragement that one of your scholarships can provide, and the process itself is worthwhile, even if they are not awarded a scholarship after their audition.Tue, Oct 27, 2009 8:11 AM
43. More opportunities for students in the schools to attend performances of out-of-town performers. I realize that this often depends on the interest/time available of the artist, but it is such an excellent opportunity for kids to see what's going on in the rest of the world.Tue, Oct 27, 2009 7:30 AM
44. The above represents quite a smorgasbord. I would prefer that what you do you do well...Tue, Oct 27, 2009 7:26 AM
45. I'm impressed that you are taking on the Artists in the Schools work, too. What better place?Tue, Oct 27, 2009 6:10 AM
46. Are their children activities that could be offered?  
Art activities, music, -- something inexpensive that all children could attend with parent?Tue, Oct 27, 2009 6:09 AM
47. how about putting together a blues concert series :)Tue, Oct 27, 2009 5:09 AM

### 3 What are we doing well?

1. Helping organizations with coordination, cooperation and training.Sun, Oct 17, 2010 7:32 PM
2. Getting the word out into the community of things you are doing and making good use of your "new" JAHC building.Sun, Oct 17, 2010 6:04 PM
3. Providing people in Juneau with a variety of entertainments, making facilities available for use by community groups,excellent spread of food & beverages,etc.Sun, Oct 17, 2010 2:33 PM
4. I like the way the JACC continues to improve as a venue for a wide variety of events.Sat, Oct 16, 2010 5:44 PM
5. making sure the JACC space is well used by a variety of events and people and offering a much-needed space; good concert series; Nancy's weekly update on what's happening on Jeff Brown's show is one I try never to missonline ticket purchasing is also convenientSat, Oct 16, 2010 10:58 AM
6. bringing community togetherSat, Oct 16, 2010 10:46 AM
7. I love that we have a community arts center that not only houses a space for visual arts but provides space for performance arts and rehearsals. It is like one stop shopping. You do a fantastic job and I'm proud our community has the JACC.Sat, Oct 16, 2010 10:29 AM
8. Great lobby gift shop - I love the gift selections  
I loved going to the Saturday local food markets - the last one was amazing with delicious food offerings!Sat, Oct 16, 2010 7:14 AM
9. The JACC is great. Thank you for making it available.Fri, Oct 15, 2010 5:55 PM
10. Love the Performing Arts and Concerts series. Also Arts Up on the radio.Fri, Oct 15, 2010 5:48 PM
11. the JACC is a wonderful use of space. It's convenient to Centennial Hall. I visit the First Friday events including the art displays, the vendors and fun events.Fri, Oct 15, 2010 4:21 PM
12. great, keep up the good work.Fri, Oct 15, 2010 4:13 PM
13. Clearinghouse for arts activity; info center; very much appreciated!Fri, Oct 15, 2010 1:43 PM
14. The communication and bridges that you make with community partners are top notc.Fri, Oct 15, 2010 1:36 PM

15. Your relationship with the community and with other arts organizations. You are accessible and responsive to the needs of Juneau. The organization feels flexible and fun right now. I am in awe at how much your little organization accomplishes in a year.Fri, Oct 15, 2010 12:05 PM
16. Use of the facility, support of the arts, helping individuals with various types of events.Fri, Oct 15, 2010 11:59 AM
17. You have made the arts a front-and-center part of the community, expanding everyone's definition of what is art. Perhaps one of the best uses of an old building I've ever seen. Love the new paint job.Fri, Oct 15, 2010 11:44 AM
18. Art magnetFri, Oct 15, 2010 11:43 AM
19. The open & inviting environment of the JACC is wonderful. I enjoy seeing all kinds of people gathered (I'm think mostly about First Fridays). The Center does a good job of involving a diverse community. The variety of performances and opportunities for participation is excellent.Fri, Oct 15, 2010 11:41 AM
20. I love how involved in the whole community you are; it makes me proud to know the arts are important and a driving force behind much of the progress that happens in Juneau.Fri, Oct 15, 2010 11:34 AM
21. I like the new building. It has recycled well. Smells good.  
I also liked the summer market. Maybe we will get more sun this summer.Tue, Feb 23, 2010 8:52 PM
22. You are doing a great job of communicating with the community.Fri, Jan 22, 2010 5:15 PM
23. Sales gallery area is really nice, radio arts update is great, staff are terrific and helpful. Hosts at First Friday are really nice and a great help. Mailers of the year's events are good as are season membership type things.Wed, Jan 13, 2010 11:10 AM
24. offering things to do in JuneauTue, Jan 5, 2010 3:11 PM
25. The gallery openings and guides are really great, and the activities at the JACC are so numerous. The expanded giftshop is great with so many beautiful items!Thu, Dec 24, 2009 8:16 AM
26. See CommentsSun, Nov 29, 2009 9:52 AM
27. Utilizing the JACC for all kinds of events. Keeping a very active calendar of events.Mon, Nov 9, 2009 10:40 AM
28. Nancy De Cherney and the JACCThu, Nov 5, 2009 1:54 PM
29. Everything.Tue, Nov 3, 2009 11:14 PM
30. Everything. The more I go the better I feel about you. I aoreciate being wlecomed and all the use of the services. You have a great staff. I think that the leadership is to be commended. In fact, we are all overwhelmed with all you do. You are indeed leaders in this community and I suspect that you are put out front for commerce to use to get folks here.Tue, Nov 3, 2009 9:55 AM
31. just being in existance is a huge help!Mon, Nov 2, 2009 5:24 AM
32. Radio updates. Broad coverage of a variety of types of events by many groups.Sat, Oct 31, 2009 4:18 PM
33. The concert series, including Concerts in the Park, are wonderful, and the JACC is a tremendous addition to Juneau's artistic vitality.Thu, Oct 29, 2009 8:16 PM
34. Love the different activities at the JACCThu, Oct 29, 2009 3:27 PM
35. I think that every program I've used is very well done. But The largest impact currently is giving a home to the arts and a space available to so many groups to hold their own events. The arts have a home!Thu, Oct 29, 2009 8:56 AM
36. Providing information about upcoming arts events and sponsoring events.Wed, Oct 28, 2009 7:57 PM
37. I love participating in the yearly Wearable Art Show. I still feel that having winners means that everyone else is a loser and that is just not the case.Wed, Oct 28, 2009 6:50 PM
38. current venue is good for such a variety of events! Great response time to questions and inquiries! Thank youWed, Oct 28, 2009 4:46 PM
39. having more and more events at JACCWed, Oct 28, 2009 2:51 PM

40. Offering affordable rates in a very friendly environment!! Being flexible to accommodate special needs! Not being clique-ish!!! Keeping us "in the loop" with e-mails, etc...Thanks!!Wed, Oct 28, 2009 12:26 PM
41. Everything you doWed, Oct 28, 2009 12:11 PM
42. I think you are utilizing the new building very well. lots of events there, etc. I also love being able to sign up as a volunteer online.Wed, Oct 28, 2009 12:01 PM
43. Yes, the JACC is doing wellWed, Oct 28, 2009 10:33 AM
44. Those checked above are going well.Wed, Oct 28, 2009 8:52 AM
45. There has been so much growth lately and I am thrilled with it all. I think the JACC is the best thing since sliced bread, even though I'm still not a fan of the name. You have worked extremely hard and I commend you for all you have done.Wed, Oct 28, 2009 8:47 AM
46. I think that your staff has done an absolutely amazing job of putting JAHC on the map and hosting so many new events. The offer of having a poster service for organizations is a great burden lifted for other agencies.Wed, Oct 28, 2009 8:31 AM
47. Everything you undertake...Wed, Oct 28, 2009 7:27 AM
48. Ads for upcoming events....your website is great!Wed, Oct 28, 2009 7:04 AM
49. i like looking at your online calendar to see what i can do during the weekTue, Oct 27, 2009 10:52 PM
50. Being involved in the community. Good PR and being available and supportive of efforts in the community.Tue, Oct 27, 2009 10:33 PM
51. Scheduling utilization of the space. Being open to many/all? possible uses.Tue, Oct 27, 2009 9:51 PM
52. Community presence, support with facility for community events, mailings are good.Tue, Oct 27, 2009 8:24 PM
53. I think you are doing a pretty good job of advertising what you are doing.Tue, Oct 27, 2009 7:39 PM
54. Artists markets, place of JAC, golf night, farmers market for local food.Tue, Oct 27, 2009 7:27 PM
55. I am constantly amazed at the quantity and quality of your output. Nancy, you are a power force to be treasured and I suspect you know how to delegate well. Volunteers are fantastic. Your e-mail newsletters are very good.Tue, Oct 27, 2009 5:29 PM
56. getting the word out there via a variety of methodsTue, Oct 27, 2009 5:15 PM
57. I am loving the "new" space and all the new weekend festival type things - artist markets, fall harvest markets, etc. It's fun to come down to the Center on the weekends to just stop in.Tue, Oct 27, 2009 4:20 PM
58. I think you do a wonderful job at providing a variety of programs as well as opportunity for the JAC to be utilized by organizations and individuals. It truly feels like a community center.Tue, Oct 27, 2009 3:00 PM
59. Working well with the newspaper for advertising, great use of the Arts & Culture Center, offering a wide variety of music & art opportunities, appealing to a wide variety of ages.Tue, Oct 27, 2009 2:18 PM
60. The move has been a real success overall. The gallery is very good, and staff is easy to work with and professional.  
  
Wearable art is good, and after a few years of not going I was pleased with the 2009 presentation.Tue, Oct 27, 2009 1:32 PM
61. Everything! The JAHC has created and maintains a bond in the Juneau Arts Community that benefits all of us.Tue, Oct 27, 2009 1:19 PM
62. The level of involvement in different areas of the community. I really like the presence and outreach currently taking place.Tue, Oct 27, 2009 12:47 PM
63. I love the art shows that you have there. I also love the concerts that you have presented.Tue, Oct 27, 2009 11:40 AM
64. Everything. I am so pleased to see the JAHC building being used the way it is. I think you are doing a great job in selecting musical acts. I only wish there were more.Tue, Oct 27, 2009 11:36 AM

65. The JACC is fantastic! Your energy makes it happen, and it's a real boon to this community. Tue, Oct 27, 2009 11:30 AM
66. I think the space has been used for a wide variety of interests! Tue, Oct 27, 2009 11:24 AM
67. Promoting a variety of shows, talent and visual arts. Tue, Oct 27, 2009 11:21 AM
68. lots of great community outreach. i love that you've made the JAHC really accessible to the community, you are innovative and creative with your programs and outreach. i love the new thinking on wearable art, the artist market, etc. Nancy and crew are really do a great job growing the organization. Tue, Oct 27, 2009 10:53 AM
69. Love the First Friday Gallery exhibits and Gallery Guide, the Artists Market and Farmer's Market Tue, Oct 27, 2009 10:35 AM
70. Getting the word out about what is going on; being inviting to the public and artists. Tue, Oct 27, 2009 10:26 AM
71. LOTS!!!!!!!!!! Wonderful at connecting the dots within our community for art's sake Tue, Oct 27, 2009 10:26 AM
72. reaching out to the community, improving communications Tue, Oct 27, 2009 10:14 AM
73. Seems like there is something always going on in the JACC facility and that JACC is in the forefront of sustaining the arts in this community....Kudos to all of you.... Tue, Oct 27, 2009 10:13 AM
74. For the amount of staff you have.....you folks do a fabulous job. Wearable Art is a stellar fundraiser....and fun community event. Tue, Oct 27, 2009 10:07 AM
75. Great variety of performances and art! Tue, Oct 27, 2009 9:55 AM
76. Gallery and support for artists  
Wearaable art keeps getting better each year  
Sale of art in displays and tents  
Venue for many fine evenings, performances Tue, Oct 27, 2009 9:54 AM
77. You are a deep well of creativity, great ideas, community involvement and hard work. You are a gift to our community. Tue, Oct 27, 2009 9:51 AM
78. communicating! Tue, Oct 27, 2009 9:46 AM
79. Frequency and variety of events. Tue, Oct 27, 2009 9:46 AM
80. Bringing as many performing artists to town for students to be exposed to. Tue, Oct 27, 2009 9:10 AM
81. supporting a wide variety of events at JACC Tue, Oct 27, 2009 8:51 AM
82. Most everything Tue, Oct 27, 2009 8:36 AM
83. Pricing! Both affordable, and responsible! Thanks for giving student discounts! Tue, Oct 27, 2009 8:27 AM
84. Providing outlet for local artists and place for local arts such as Juneau Dance Unlimited recital. Providing information in timely manner for upcoming concerts, events at JAHC. Tue, Oct 27, 2009 8:17 AM
85. You're doing a great job of bringing diverse music and cultural events to Juneau, and supporting the arts in our community. Thanks for all you do. Tue, Oct 27, 2009 8:11 AM
86. Taking over the armory and creating an arts and cultural center was a great vision and it's been a wonderful community asset. Thank you. Tue, Oct 27, 2009 8:10 AM
87. Community outreach and making your services and offerings of interest to a wide group of people. Having the center open as long and as often as it is seems important to the accessibility of the arts in Juneau. Tue, Oct 27, 2009 7:30 AM
88. Many of us thought no one could replace Sybil Davis's example of arts leadership and community concern, but with the new building, Nancy D. and her crew have outshone JAHC in a very short time! Tue, Oct 27, 2009 7:30 AM
89. participation in First Friday; Artist workshops could be expanded; wearable arts is always fun, but maybe showing/featuring some of the NZ videos might motivate locals to be more creative. Tue, Oct 27, 2009 7:26 AM

90. providing, announcing and facilitating all kinds of "art" in our communityTue, Oct 27, 2009 6:23 AM
91. Always cheerful/helpful even when things are in flux thereTue, Oct 27, 2009 6:10 AM
92. Everything.Tue, Oct 27, 2009 6:09 AM
93. so far so good.Tue, Oct 27, 2009 5:09 AM

### How can we improve?

1. Can JAHC work out a deal with the School District for a reduced cost for use of the HS auditoria?Sun, Oct 17, 2010 7:32 PM
2. better advertizing?Sun, Oct 17, 2010 2:33 PM
3. suspect there is nothing more you can do without more staff and resourcesSat, Oct 16, 2010 10:58 AM
4. Keep it up and continue bringing diverse artists, musicians, dancers to Juneau.Sat, Oct 16, 2010 7:14 AM
5. Printed calendar?Fri, Oct 15, 2010 5:48 PM
6. NothingFri, Oct 15, 2010 1:36 PM
7. I wish there could be a satellite branch in the valley. A gathering/gallery/performance/classroom space there too. Don't move. Expand.  
A cafe would be wonderful. It should serve pie.Fri, Oct 15, 2010 12:05 PM
8. I know there's a cultural value to the Tlingit designs on the interior walls, but it would be nice if there were curtains that could cover them completely for certain events.Fri, Oct 15, 2010 11:59 AM
9. Don't let Nancy retire.Fri, Oct 15, 2010 11:43 AM
10. I wish there were more gallery display space. Sometimes the shows seem like they could be of higher caliber, but at the same time, I do like the support of beginning artists.Fri, Oct 15, 2010 11:41 AM
11. Put more information about the JAHC on the website - also please add typical nonprofit information such as your history, your mission, your financials, your relationship to CBJ, how you were created, about the Armory Building, your major projects. Tell us ABOUT the JAHC!!! Not just pepper us with what it does.Thu, May 27, 2010 4:39 PM
12. New lighting in the gallery space---Please!!!Tue, Feb 23, 2010 8:52 PM
13. The gallery walls and lighting need to be improved for easier hanging, and better lighting.Wed, Jan 13, 2010 11:10 AM
14. being more organized / refer to #2Tue, Jan 5, 2010 3:11 PM
15. Present more JazzTue, Dec 29, 2009 10:54 PM
- 16.Perhaps you could get a few posters up around town in the summer letting visitors know you are there and your services and giftshop. Hotels, B&Bs, and just business friends' windows.Thu, Dec 24, 2009 8:16 AM
17. Improvemnt is osometimes trial and error. The staff I think has a good handle on this. Certainly, an ongoing suggestion box to be contiinued. If you have an annual meeting maybe a prize drawing if they fill out a suggestion card to be eligable. Also, maybe an annual pot luck for private non profits and business's to get together (a speaker maybe too) to have a forum for arts and humanities ideas , needs etc.Tue, Nov 3, 2009 9:55 AM
18. while i was preparing the jazz babies ball in may, i realized that it would have been nice to have the space to run a rehearsal through, but we didn't have the money in our budget to afford that much time. perhaps you could offer a half-price discount for rehearsal time for groups who are putting on an event.Mon, Nov 2, 2009 5:24 AM
19. Focus on making what is currently happening sustainable, and the capacity for growth will follow.Thu, Oct 29, 2009 8:16 PM
20. I'd like to learn more about the grant process that you have because I'd like to apply for one.Thu, Oct 29, 2009 3:27 PM

21. can't think of something specific.  
I just don't want you to over extend yourselves and lower the current high quality. You've made the arts alive and well in Juneau. THANKS!!Thu, Oct 29, 2009 8:56 AM
22. Can't think of anything.Wed, Oct 28, 2009 7:57 PM
23. I'm sure time is limited however, the K3 arts updates seem so rushed it's hard to get the details of the many events that take place...Wed, Oct 28, 2009 4:46 PM
24. have even more events at JACC, rather than at the high schools, when appropriate and/or possible.Wed, Oct 28, 2009 2:51 PM
25. Stay open to those who are truly dedicated to serving the youth and good family entertainment. Work with High Schools to provide Community Service Points by volunteering at events(setup/cleanup)!!Wed, Oct 28, 2009 12:26 PM
26. Not sure. I think the space could be made more inviting and modern - in the real sense of that word.Wed, Oct 28, 2009 10:33 AM
27. It is important to be welcoming to outside groups performing in the facility. An out of town group with which I have close connections was already booked and in town when staff commented to them that "nobody would come." It is unclear to me if JACC was in charge of advertising. People came anyway. We need to be welcoming to performers as well as patrons.Wed, Oct 28, 2009 8:52 AM
28. Arts admin course at UASE & internships at JAHC and other arts org around town...Wed, Oct 28, 2009 7:27 AM
29. ?Wed, Oct 28, 2009 7:04 AM
30. perhaps have a calender for children's events only and a general community oneTue, Oct 27, 2009 10:52 PM
31. You website could be a great resource for locals and as well tourists, but it needs to have a great, clean, uncluttered layout and well-organized information. Something like what Mihael was proposing...Tue, Oct 27, 2009 10:22 PM
32. Continued upgrades to facility. Fur in the cement wall in the gallery so nails can be used for hanging.Tue, Oct 27, 2009 8:24 PM
33. More offerings in the valley.Tue, Oct 27, 2009 7:39 PM
34. More performing arts programs.Tue, Oct 27, 2009 6:36 PM
35. I heard there was an idea to design a garden on the grounds. I am very interested in being a part of that - perhaps even submitting a design idea. I get e-mails from UAS Cooperative Extension (I took Master Gardener class 2009) so I will hear about it if you indeed do something with this idea. I think it would be great. I don't know if this feed back is supposed to be anonymous, but I'm giving you my name to know who is thinking about this: Lori Roland. You can delete that if this is supposed to be anonymous. Another thing is that I often do not go to concerts if they are going to be at Centennial Hall - I don't like the sound or the fact that everybody sits on the same level. So, perhaps this has changed with the existence of performance space at Thunder Mountain High? Hope so. I know it's hard to get space at JDHS.Tue, Oct 27, 2009 5:29 PM
36. the website is hard to navigateTue, Oct 27, 2009 5:15 PM
37. Maybe repaint?Tue, Oct 27, 2009 5:08 PM
38. The single best thing would be to work on the acoustics of the hall. The last three events I attended were almost unbearable the sound was so bad. Tony's concert in particular, and it was a fairly simple set up. The only show that's really been decent was Trina Hamlin, and I think it worked because she was solo and it was so simple, one voice, one instrument (although Gorke was really muddy and it was the same deal). As much as I like the Jacc overall, as a sometimes promoter I would not book a music event there, and I will not go to another concert there, because of the sound problem. It really needs to be addressed. Even the caller at that simple square dance last month was almost unintelligible, and the music was really muddy. One thing that would help would be different stage/seating/speaker configurations, (cockeye/askewed) instead of blasting everything straight forward and having it come straight back off the parallel walls. Closing in the performing space as you have done for some events really does help. Hang a big parachute or some fabric from the ceiling - that would be a great

investment. You can get saris pretty cheap on eBay and they don't have to be fancy, just drape them or hang them vertically. Get some kind of fabric/rugs or carpets for that Whittier Street side wall. My 2 cents. Tue, Oct 27, 2009 1:32 PM

39. More connection with Native Arts Organizations would benefit the monthly roundtables. Tue, Oct 27, 2009 1:19 PM
40. For Consideration- To maintain your standing as a serious art gallery in town, I'd like to see more separation between the Gallery, and other JACC activities/items. As the gallery space is not the largest, it then becomes crucially important that the space remains austere. I've noticed well-intentioned additions from time to time, but they ultimately distract and detract from the shows; what you implicitly guaranteed the artist when you accepted their application- 4 plain white walls, nothing else, was not what they got. (14' ceilings and NY City location aside- It should be as equivalent to SoHo as it can get.)

Along the same lines, improving the lighting/replacing the fluorescent fixtures for better 'spot' control should maybe be emphasized for any gallery/space improvements. (The new space is identical in size to the old one, but the lighting is not comparable- 2-3 strips of high-power track lighting on a different switch from the fluorescents would go a \*long\* way towards improving respectability)

And lastly, some variety of wall infill at the concrete wall portions would be good- make it easier to hang art, and remove the textural distraction of the current finish.

While they'd really improve the space, I know that the lighting and wall infill depend on money you don't really have. But I hope you consider the first suggestion. -This is James btw. ;) Tue, Oct 27, 2009 12:47 PM

41. I really like the idea of the Halloween event sponsored by Students Against Destructive Decisions and hope more teens can use the space. Tue, Oct 27, 2009 11:24 AM
42. Perhaps more local discounts to get higher turn out rates on special performers etc. Tue, Oct 27, 2009 11:21 AM
43. the only area i think that needs improvement is the website. there is WAY too much info on the homepage. rather than throw it all on one page, the homepage should just provide one big highlight of an upcoming concert and current ticket sales and then links to everything else. Tue, Oct 27, 2009 10:53 AM
44. Sometimes I don't hear of an art and culture happening-probably my fault. Is there an emailed JACC or JAHC (or combined) newsletter? Tue, Oct 27, 2009 10:35 AM
45. I am at something of a loss with this because the JAC is stronger and better than it has ever been in the 28 years I have lived in Juneau. Tue, Oct 27, 2009 10:26 AM
46. clone Nancy and Kari Tue, Oct 27, 2009 10:26 AM
47. Don't know if it's just me but I had a little trouble the other day finding a symphony event on your events calendar...So I'd like to easily go to a calendar which has the JACC sponsored events, the symphony, Lyric Opera etc....as opposed to the "complete calendar" where I still don't see what I'm looking for sometimes... Tue, Oct 27, 2009 10:13 AM
48. It seems like you are spread thin.....with staff.....and events. I would suggest weeding out some things. Tue, Oct 27, 2009 10:07 AM
49. Hire new artistic talent and grow from within, refining what you do well Tue, Oct 27, 2009 9:54 AM
50. make sure you are reaching out to entire community not just core downtown "art" folk....try to engage Valley residents in any way you can. Tue, Oct 27, 2009 9:46 AM
51. It's time to be done with the niggling little restrictions that make the arts less accessible in Juneau. 'Over 21' events are an affront. Don't give grant support to anyone who restricts children from their events (Perseverance.) That's my job as a parent. Musical events that don't allow dancing are beyond ridiculous, they're rude and they restrict artistic expression. Tue, Oct 27, 2009 9:46 AM
52. Disabled Parking Spaces--there are none. Tue, Oct 27, 2009 9:19 AM

53. Keep bringing performing artists to town for the schools. LOVE IT, LOVE IT, LOVE IT!!!Tue, Oct 27, 2009 9:10 AM
54. Not sureTue, Oct 27, 2009 8:36 AM
55. I feel like being involved with the University in some fashion would be very nice. If you are already, then be more vocal.Tue, Oct 27, 2009 8:27 AM
56. Would you consider opening up the JACC for a monthly open mike/music night where everyone could participate? Our kids love live music but their ability to see live music and/or play their music publically is limited to concerts and the folk fest because they cannot go to bars or stay up late. It would be great to have a venue for musicians and other performers (dancers, etc.) to be able to share their talents with a real audience in a relaxed setting.Tue, Oct 27, 2009 8:11 AM
57. Increase school and arts connection as stated above.Tue, Oct 27, 2009 7:30 AM
58. See aboveTue, Oct 27, 2009 7:26 AM
59. being a teacher I would love more art/music/dance etc performances to be available for school kids - these concerts just fill up too fast!Tue, Oct 27, 2009 6:23 AM
60. We'd understand if you have to let some things go, as you can't keep juggling all these balls forever, but how to decide what's most important?Tue, Oct 27, 2009 6:10 AM
61. Get more volunteers involved?Tue, Oct 27, 2009 6:09 AM
62. I got very little information regarding change in dates of markets, change of times, new dates added. Other members told me, not the arts council.Tue, Oct 27, 2009 4:44 AM

## 5. Other comments to help us plan for the coming year?

1. Expand training opportunities to more than one day. We all have day jobs, and it's frustrating when a training opportunity is missed because there's only one opportunity.Sun, Oct 17, 2010 7:32 PM
2. Keep it coming! There are a few events I didn't make due to conflicts in schedule but hope to attend in future...farmers market, community garden. Love the variety of things you are doing throughout the year.Sun, Oct 17, 2010 6:04 PM
3. I think your whole operation is amazing.Sun, Oct 17, 2010 5:21 PM
4. You folks are doing a great job - keep trucking!Sun, Oct 17, 2010 2:33 PM
5. I can't think of anything else that you aren't already doing!Sat, Oct 16, 2010 7:14 AM
6. Thanks for everything you do!Fri, Oct 15, 2010 5:55 PM
7. I think your advertising is good, including radio and newspaper. I enjoy the interviews.Fri, Oct 15, 2010 4:21 PM
8. Thanks for your creativity and continuing efforts!Fri, Oct 15, 2010 1:43 PM
9. Bring up Tim Behrens to do the McManus Comdies. Bring in Late Night CatechismFri, Oct 15, 2010 12:26 PM
10. Courage!Fri, Oct 15, 2010 12:05 PM
11. Keep up the good work!Fri, Oct 15, 2010 11:59 AM
12. I'd say strengthen the current offerings and not take on too much, too fast.Fri, Oct 15, 2010 11:44 AM
13. I also enjoy the markets - the weekend markets, farmers' markets, etc.Fri, Oct 15, 2010 11:41 AM
14. I think you guys have great staff there. Thanks for such a great arts community hub. And the ladies bathroom is so nice. thanks for that too.Tue, Feb 23, 2010 8:52 PM
15. Focus on your strengths, don't do concerts as fundraisers, there are almost too many events already, work as a catalyst and promoter and encourage memberships.Wed, Jan 13, 2010 11:10 AM
16. My first time on line here looking for tickets. I'll keep tunes in.Sat, Jan 9, 2010 3:21 PM
17. Is it Celebration in 2010?Thu, Dec 24, 2009 8:16 AM
18. I am new to participating with the Arts Council. I hope to be more attentive in the coming months.Mon, Nov 9, 2009 12:48 PM

19. I would happily join a work party this next summer to paint the outside of the JACC. You could tell Valley Paints what color and we could all buy a gallon or two and transform the building. A cool mural on the side that faces west would be terrific. (Barbara Belknap) Mon, Nov 9, 2009 10:40 AM
20. See above. Gain a Jr. Jacc board or council. Youth are our future. Tue, Nov 3, 2009 9:55 AM
21. it'd be great if your kitchen were DEC approved, thus allowing for increased diversity in events that could go on at the JACC. Mon, Nov 2, 2009 5:24 AM
22. Keep engaging the community as widely as possible, and seek friends in places you don't expect to find them. Thu, Oct 29, 2009 8:16 PM
23. Good job so far! Loving the new building. Thu, Oct 29, 2009 3:27 PM
24. No more of that no dancing at concerts rule. Too much of a bummer. Wed, Oct 28, 2009 5:08 PM
25. Just keep Nancy and her terrific staff happy...They're great!!! Wed, Oct 28, 2009 12:26 PM
26. I am still wanting to hear and see a Brazilian Jazz band perform in Juneau Wed, Oct 28, 2009 12:11 PM
27. will let you know if a brainstorm sends any bright ideas. Wed, Oct 28, 2009 10:33 AM
28. There are several events that I would have been willing to volunteer for had I been asked. I would recommend starting a volunteer database similar to Jeff's at KTOO and giving more opportunities for the community to help out. I would absolutely not mind receiving a weekly email outlining volunteer opportunities. Wed, Oct 28, 2009 8:47 AM
29. ? Wed, Oct 28, 2009 7:04 AM
30. keep up the good work :) Tue, Oct 27, 2009 10:52 PM
31. Work on community outreach, keep name recognition high, good progress has been done This survey is a good idea! Tue, Oct 27, 2009 8:24 PM
32. There is a group that just played in Whitehorse this September, but darn if I can remember the name now. I saw them two years ago. I think the word Paradiso is in their name. They play flamenco music and are wonderful. I went to the flamenco performance here two years ago and it was great - but this has a different feel - more about the music, less dancing but there is some. Love to have them here. Tue, Oct 27, 2009 5:29 PM
33. would love to get a newsletter highlighting opportunities for artists... although I also like getting the emails that go out currently Tue, Oct 27, 2009 5:15 PM
34. I am amazed with what you do in this town given the size of the JAHc staff & budget. Great work. Tue, Oct 27, 2009 4:20 PM
35. I particularly like the workshops offered for Teaching Artists and the grants. These are very pertinent and extremely useful. Tue, Oct 27, 2009 3:00 PM
36. thanks for asking. Tue, Oct 27, 2009 1:32 PM
37. Don't stop anything! Thank you. I'm looking forward to the new website. Tue, Oct 27, 2009 1:19 PM
38. Can't think of anything. Keep up the good work. Tue, Oct 27, 2009 11:36 AM
39. Thank you for everything you do! Tue, Oct 27, 2009 11:30 AM
40. Maybe more marketing to visitors for events. Tue, Oct 27, 2009 11:24 AM
41. James Cotton was a smash. Would love to have more excellent performers of his caliber come are way! Tue, Oct 27, 2009 11:21 AM
42. Not much more to add but to say again that i'm very impressed with the new energy and innovation since Nancy took the helm. Tue, Oct 27, 2009 10:53 AM
43. Fantastic job. Keep it up. Tue, Oct 27, 2009 10:26 AM
44. I do like the way you recruit feedback from the community...Also liked your use of the newsletter to show candidates positions on arts issues.... Tue, Oct 27, 2009 10:13 AM
45. love the reserved seating at events Tue, Oct 27, 2009 10:13 AM
46. Bring concerts/artists to town that we can dance to.....please. Tue, Oct 27, 2009 10:07 AM

47. How about a course or opportunity for tourists to meet local artists, not as sales but as people? What is unique about local artists and the environment they portray here. A bit like a cooking class. Tue, Oct 27, 2009 9:54 AM
48. never lose Nancy..... Tue, Oct 27, 2009 9:46 AM
49. doing great, appreciate your efforts Tue, Oct 27, 2009 8:51 AM
50. I don't see hosting people for dinner in the home on your list. This is a delightful program! Keep it up! Tue, Oct 27, 2009 8:37 AM
51. Can't think of any Tue, Oct 27, 2009 8:36 AM
52. Have contests where you give away good seats to some event(s) on campus. There's a gaming club that has done events in the past, isn't there a drama club or an arts club or something that you could hook up with? Tue, Oct 27, 2009 8:27 AM
53. Please consider making scholarships available to kids 5th grade and up! Our kids need opportunities outside of Juneau and your scholarships can help make that happen. Thanks again for all that your programs bring to Juneau. Our lives are immeasurably richer for all that you do! Tue, Oct 27, 2009 8:11 AM
54. I signed up to host Taste of Local Culture dinners--is that actually happening? I never heard anything more about it but it seems like a great idea. Tue, Oct 27, 2009 8:10 AM
55. I think you're doing a great job - high visibility, welcoming, fun. Tue, Oct 27, 2009 7:30 AM
56. keep it up - love the monthly calendars and information - I can't always make it to everything but at least I know what I am missing :) Tue, Oct 27, 2009 6:23 AM
57. we love JAHC and JACC! Tue, Oct 27, 2009 6:10 AM
58. Hit the tourists.... Tue, Oct 27, 2009 6:09 AM
59. I wouldn't do it again. For just a start up, you charged so much revenue, definitely lost money. I would have thought it being the first year, you would have been more accommodating price wise to try to encourage more vendors